

Re: another transmittal

**Subject:** Re: another transmittal  
**From:** Donald Duckworth <duckworth.donald@gmail.com>  
**Date:** 09/23/2011 10:14 AM  
**To:** Emelia Tso <emelia.tso@lacity.org>  
**CC:** "Scott, Rick" <rick.scott@lacity.org>, Paul Makowski  
<paul.makowski@lacity.org>, Rose Garvin <rose.garvin@lacity.org>  
**BCC:** Donald Duckworth <duckworth.donald@gmail.com>

Emelia you have been a life saver. I'll call him right now!! I can't thank you enough.

On Fri, Sep 23, 2011 at 8:23 AM, Emelia Tso <[emelia.tso@lacity.org](mailto:emelia.tso@lacity.org)> wrote:  
Hi Don,

Please ask your insurance agent to call [213-978-7575](tel:213-978-7575) or Jackqueln  
at [213-978-7666](tel:213-978-7666),

thanks.

Emelia Tso  
Special Assessment Section  
Office of City Clerk  
[213-978-1110](tel:213-978-1110)

----- Forwarded message -----

From: **Jacquelyn Hoard** <[jacquelyn.hoard@lacity.org](mailto:jacquelyn.hoard@lacity.org)>  
Date: Fri, Sep 23, 2011 at 7:44 AM  
Subject: Re: another transmittal  
To: Emelia Tso <[emelia.tso@lacity.org](mailto:emelia.tso@lacity.org)>

Always have them call us at [213-978-7475](tel:213-978-7475) for assistance if they have trouble.

\*~  
(. . .) \* Thank you !

" Jackie" Jacquelyn Hoard  
CAO Risk Management  
200 N. Main St., Rm. 1240  
Los Angeles, CA. 90012  
Email: [Jacquelyn.Hoard@lacity.org](mailto:Jacquelyn.Hoard@lacity.org)  
[213-978-7666](tel:213-978-7666)

On Fri, Sep 23, 2011 at 6:55 AM, Emelia Tso <[emelia.tso@lacity.org](mailto:emelia.tso@lacity.org)> wrote:  
Hi Jacquelyn,

Please assist me for the below vendor Donald from Westchester BID. His insurance agent still has problem to register the insurance in your insurance system.

Thanks for your help.

Emelia Tso  
Special Assessment Section  
Office of City Clerk  
[213-978-1110](tel:213-978-1110)

On Thu, Sep 22, 2011 at 4:27 PM, Donald Duckworth  
<[duckworth.donald@gmail.com](mailto:duckworth.donald@gmail.com)> wrote:

The WTC BID has the insurance. There has never been a break in the BID's coverage. It's difficult for an outsider to "fix" a systemic issue with the City website. I have asked the broker to personally telephone the CAO's Office in search of a correction. Emelia or Rick can you direct us to a specific person and telephone / email? It's fair to say we need some assistance from our advocates on the inside of City Hall.

At this point the BID's inability to get proper credit for the insurance that it has is preventing the transfer on over \$100,000 of property owner assessments. Doesn't that besmirch the City's BID administration? I think it negatively reflects on me as an Executive Director. I'm again asking the BID's insurance broker to make some telephone calls and correct the problem. In his defense, we are "shooting in the dark."

How about I hand carry a certified paper copy of the Certificate of Insurance to the City Clerk's Office right now? Will that work?

I think that if the system is broken, that we all have an obligation to put out collective shoulders to the wheel in order to fix it. How can I help resolve this?

Thank you everyone.

On Thu, Sep 22, 2011 at 1:56 PM, Emelia Tso <[emelia.tso@lacity.org](mailto:emelia.tso@lacity.org)>

wrote:

Hi Don,

I've got your original invoices by UPS but your insurances are still not in compliance.

Please advise.

thanks.

Emelia Tso  
Special Assessment Section  
Office of City Clerk  
[213-978-1110](tel:213-978-1110)

On Wed, Sep 21, 2011 at 4:01 PM, Donald Duckworth  
<[duckworth.donald@gmail.com](mailto:duckworth.donald@gmail.com)> wrote:

These originals have been sent to Emelia by UPS. Please let me know when the funds will transfer. Thank you.

On Wed, Sep 21, 2011 at 3:26 PM, Emelia Tso <[emelia.tso@lacity.org](mailto:emelia.tso@lacity.org)>  
wrote:

--Thanks.

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Thanks.

Emelia Tso  
Administrative Service Division  
Office of City Clerk  
[213-978-1110](tel:213-978-1110)

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Thanks.

Re: another transmittal

Emelia Tso  
Administrative Service Division  
Office of City Clerk  
[213-978-1110](tel:213-978-1110)

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Thanks.

Emelia Tso  
Administrative Service Division  
Office of City Clerk  
[213-978-1110](tel:213-978-1110)